

S E R V I C E N O T E

SUPERSEDES: None

**E1411B 5 1/2 Digit Multimeter (VXI C-size)**

**Serial Numbers:** 3002A00202 / 3002A00324

**Modification to prevent losing readings when operating with a V/360 Controller.**

**To Be Performed By:** Agilent-Qualified Personnel

**Parts Required:**

Jumper Wire (22 gauge or equivalent)

**Situation:**

If the E1411B is installed in the same VXI cardcage with an embedded V/360 computer/controller, it is possible to lose readings occasionally.

*Continued*

DATE: 1 June 1991

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 0.5 Hour
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: KD	ENTITY: 0900	AGILENT RESPONSIBLE UNTIL: June 1993	
		ADDITIONAL INFORMATION: Internal reference PCO 09-28462	

**Solution/Action:**

To prevent the above condition from causing a problem with lost readings, proceed as follows:

**CAUTION:**

The E1411B contains static-sensitive devices. Use an approved ESD safe workstation for this modification!

1. Remove the E1411B top shield (7 screws, Torx - T10).
2. On the component side of PC assembly E1411-66511, cut the trace going to pin 6 of U2.
3. Using a jumper wire, connect pin 4 of U2 to pin 15 of U29.
4. Reassemble the E1411B.